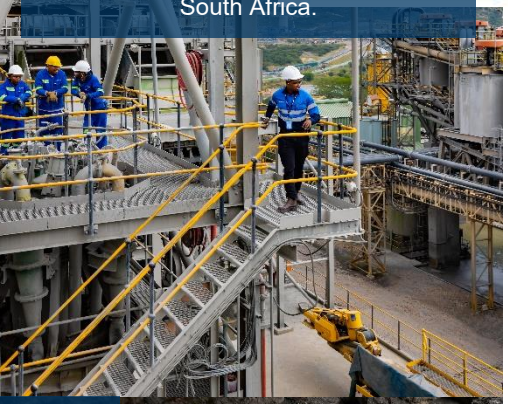
Junior Technician: IT
Grade: CL
Reference no: FIN/07/26(Internal)

CAREER OPPORTUNITY

Two Rivers Platinum Mine is a joint venture between African Rainbow Minerals (ARM) (54%) and Impala Platinum (46%) and is managed by ARM. The operation is situated on the farm Dwarsrivier on the southern part of the eastern limb of the Bushveld Complex some 35 kilometres south-west of Burgersfort in Limpopo, South Africa.





PURPOSE OF THE JOB

To provide effective first- and second-line IT support to end users and assist with the day-to-day operation of IT infrastructure, Microsoft services, LAN connectivity, wireless connectivity, SCADA workstations and IT assets.

REPORTS TO

Supervisor: IT.

MINIMUM QUALIFICATIONS

- Grade 12.
- Relevant IT qualification, Certificate, Diploma or higher.
- Valid driver's licence.
- Relevant Microsoft certification will be advantageous.

MINIMUM EXPERIENCE

- 2–5 years' practical IT experience in Helpdesk, Desktop Support, Active Directory, or related IT support technologies.
- Experience within a mining or industrial environment will be advantageous.

COMPETENCIES

- Strong troubleshooting and problem-solving skills.
- Good verbal and written communication skills.
- Customer-service orientation.
- Good planning and organizational skills.
- Ability to work independently and as part of a team.
- Ability to work under pressure and priorities support requests.
- Attention to detail and accurate record keeping.

JOB RESPONSIBILITIES

- Provide first- and second-line technical support to end users.
- Install, configure and troubleshoot desktops, laptops, printers and peripheral devices.
- Support Microsoft 365, Microsoft Teams and related user services.
- Perform Active Directory user creation and administration, including password resets, approved account changes and group membership.
- Assist with IT user onboarding and offboarding, including accounts, equipment and access requirements.
- Troubleshoot LAN and network points, cabling and endpoint connectivity.
- Perform network patching and assist with patch-panel and network-cabinet connectivity.
- Troubleshoot wireless access points and Wi-Fi connectivity.
- Active Directory user administration, Microsoft 365 and Teams.
- Assist with basic network switch and VPN connectivity issues.
- Perform SCADA workstation setup, configuration and connectivity support.
- Perform network switch monitoring and reporting, identifying and escalating connectivity faults where required.
- Maintain accurate IT asset records and assist with IT equipment stock control, allocations and movements.
- Prepare, configure and issue IT equipment to users.
- Log, track and resolve incidents and service requests through the Helpdesk.
- Escalate unresolved incidents and follow up with users and service providers through to resolution.
- Assist with endpoint security, cybersecurity activities and resolution of IT-related audit findings.
- Maintain IT documentation and liaise with approved service providers where required.
- Perform other IT-related duties within the scope of the position.

TWO RIVERS PLATINUM

TERMS & CONDITIONS

The successful candidate will be appointed on the condition of being certified medically fit as per the Mine Health and Safety Act 29/1996. Applicants must be prepared to undergo certain job-related assessments, if required as part of the selection process. Credit, criminal and reference checks may be done by the Mine if deemed necessary.

EQUITY STATEMENT

Designated groups will receive preference and in making a final selection, consideration will be given to achieving the Mining Charter as well as the TRP Employment Equity Plan.

POPIA DISCLAIMER

By sending your CV to the e-mail address on this advertisement you agree to:

- The processing of your personal information and sharing it with third parties for verifications.
- The exercising of your rights provided for by POPIA.
- To acknowledge that TRP will keep the record of your personal information confidential.

ADDITIONAL INFORMATION

Interested applicants are requested to submit their CV's with certified copies of their Qualifications to recruitmentP@trp.co.za

Please be advised that:

- Late applications will not be entertained.
- Only applicants meeting the minimum requirements will be considered.
- If you have not been contacted within three (3) weeks after the closing date, please consider your application to be unsuccessful.
- Correspondence will be limited to shortlisted applicants.
- Two Rivers Platinum reserves the right not to appoint.

Closing date:15 November 2026

Our vision: Safe, Sustainable and Profitable Platinum **Visit our website on: www.trp.co.za** **Follow us on LinkedIn: https://www.linkedin.com/company/two-rivers-platinum-mine**

FRAUD ALERT

TRP subscribes to ethical recruitment processes. We will never:

◆Ask for money in exchange for any application, medical assessment, and interview or to be appointed.
◆Display personal contact details or cell phone numbers of individual recruiters on the advert as a form of communication or job application.

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